



Learning Resource Network

LRN Entry Level Certificate in ESOL International (Entry 3) (CAB)(CEF B1)

Reading

Sample Paper 1

(50 minutes)

Reading Task 1: Read the following letter and answer the questions below.

Jane Dalton
5, Upper High Street
Lowell LO4 3RC

FAO Ms Rayner
Auto Parts
49, Country Road
Oxford OX13 5RT

23 August 2016

Dear Ms Rayner,

I recently bought a satellite navigation system in your shop in Oxford. When I connected it and switched it on, I discovered that the picture was fuzzy and the promised resolution was worse than high definition quality.

I went back to your shop and the shop assistant, Steve Saunders, kept the broken satnav and said that your department was dealing with complaints. That is why I am now writing to you. I enclose the receipt for the product I bought on 13 February and I am happy to provide any further proof of purchase and payment if you so wish.

I expect a full refund to be paid to me within the next two weeks. If I have not heard from you by then I will have to get legal advice.

I look forward to your reply within 14 days and hope we can find a solution.

Yours sincerely,

Jane Dalton (160 words)

According to the text, decide whether the statements are true or false:

1. The customer's name is Ms Rayner. **F**
2. The faulty item is now at the complaints department. **F**
3. The customer has sent the receipt together with this letter. **T**
4. The customer might use the services of a lawyer in the future. **T**
5. The tone of the letter is formal and respectful. **T**

Reading Task 2: Read the following business report and answer the questions below.

NEWCAR IS LOOKING AHEAD

Section 1

Electric carmaker NewCar says all cars it now builds will have the hardware needed to drive completely on their own. But despite the introduction of cameras, sensors and radars, it is still expected to be years before the vehicles become fully self-driving.

NewCar introduced its Autopilot system last year, allowing some self-drive functions such as auto-braking. But it is now temporarily disabling Autopilot on all new cars to allow "robust" testing with the new systems.

Section 2

NewCar founder Johnny Gates said its hardware was "basically a super-computer in a car," but added it would be up to regulators and the public to decide when self-driving vehicles could actually be used on the roads.

For now, the hardware will run in "shadow mode", gathering information about when the technology may cause or avoid accidents if it is left in charge of the vehicle.

Mr Gates said he hoped that NewCar could one day show regulators important data which demonstrated the self-driving technology was safer than having humans behind the wheel.

Section 3

NewCar has an Autopilot feature in its Model Q and Model S vehicles, allowing them to automatically change lanes and keep up with traffic. However, it suffered a setback in May when a man was killed driving a NewCar Model S while using the Autopilot function.

Mr Gates was critical of press coverage of this and other related Autopilot accidents, saying there had not been enough "media coverage of the 1.2 million people that die every year in manual crashes".

He claimed that publishing such negative stories risked putting people off using autonomous car technology, and this might result in more deaths in the future.

Section 4

In April, NewCar showed the public plans for its Model 5 vehicle, its lowest-cost to date, due for release next year. The basic model will start at £28,500 and have a range of at least 215 miles per charge.

Analysts say the price and range of the five-seater should make the vehicle appeal to new types of buyers and could increase interest in other electric vehicles.

Section 5

In its last set of financial results, NewCar said it had missed production targets, saw fewer sales and reported its twelfth quarterly loss in the last four years. That is why share prices have fallen by a quarter over the last three years.

However, given that NewCar is promoting a great product for the future, experts are predicting a return to growth in sales in the next 12 months.

(approx. 400 words)

The business report above has five sections (1–5). Choose the best title for each section from A–F below and write the letter (A–F) on the lines below.

There is one title you do not need.

Section 1: _____ **D**

Section 2: _____ **C**

Section 3: _____ **A**

Section 4: _____ **E**

Section 5: _____ **B**

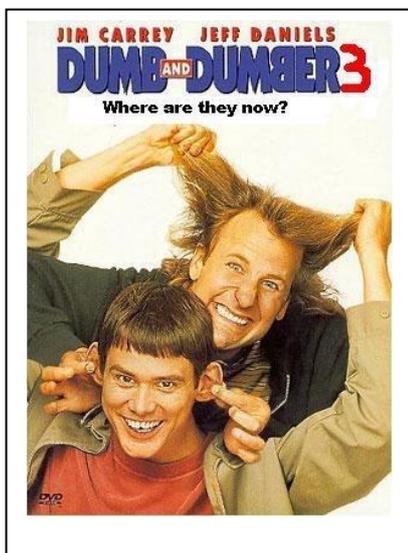
- A. Relations with the media
- B. Business outlook
- C. Collecting data
- D. All NewCar models to be self-driving
- E. New customers
- F. Quality first

According to the NewCar business report, decide whether the statements are true (T) or false (F):

- 11. All new NewCar models will use the auto-brake feature immediately. **F**
- 12. Mr. Gates believes driverless cars are safer than humans driving cars. **T**
- 13. Mr. Gates is pleased with the newspaper reports on NewCar's vehicles. **F**
- 14. NewCar's model 5 vehicle is an electric car. **T**
- 15. Thanks to the new models, NewCar's sales have gone up. **F**

Reading Task 3: Read the film review below.

Then complete the summary at the bottom based on the film review and fill each gap (16 – 20) with ONE appropriate word from the box below.



Film Review: Dumb and Dumber 3

You may think it's silly for Jim Carrey, 52, and Jeff Daniels, 59, to make a sequel to the fabulously funny comedy they made 20 years ago. And you're right. That's the way I like it.

The bad news isn't that Carrey and Daniels got old, it's that the jokes did. Peter and Bobby Farrelly, the original writers, are trying very hard but the jokes are weak because they have been repeated so many times.

In the past, we laughed loudly when Daniels, as Harry Dunne, suffered an embarrassing accident because he couldn't get to the toilet in time. And who can forget Carrey, as Lloyd Christmas, punishing his friend by using hot chilli pepper?

This time we find out that Lloyd is in a care home. Harry helps his friend to run away from the care home so they can find Harry's daughter (Rachel Melvin).

I suppose the Dumb and Dumber movies will never die. Because so many jokes don't work, you may treasure the few jokes that make you laugh. Why? Out of respect for the way Carrey and Daniels act with so much energy and enthusiasm in this silly movie.

(200 words)

respects	hates	enjoy	forget
therefore	however	funny	earlier

Film Review Summary

The author of the review (16)_____ the two actors, Jim Carrey and Jeff Daniels. (17)_____, she thinks that their jokes are no longer very (18)_____ because we have heard them before. People who watch the film will remember especially funny scenes from (19)_____ Dumb and Dumber movies, and they will probably (20)_____ the few jokes that actually work in the new film.